

This form must be completed and sent with the product for us to process your request. Item must be sent via royal mail first class recorded delivery (not special delivery). Please include a copy of your invoice.

Returns policy. We offer full refunds on the price you paid for your original order provided you notify us within 7 working days of RECEIVING your goods.

We will only reimburse the cost of returning goods to us in circumstances where we are at fault or the item is faulty.

RETURNS FORM

ITEM ORDERED:

ORDER NO:

FULL NAME:

E-MAIL ADDRESS:

TELEPHONE NUMBER:

DATE ORDER RECEIVED:

I WOULD LIKE A REPLACEMENT

I WOULD LIKE A REFUND

(Please state reason below)

Reason for Exchange (tick as applies)

I ordered the wrong item

Product is faulty

Wrong item received.

Micro Heaven Ltd Our UK place of business is:
Unit 2 Chapel Lane Works
Westcott
Dorking
Surrey
RH4 3PJ